



AUGUST 2024

KMAP GENERAL BULLETIN 24166

EVV Town Hall: You're invited to learn more about EVV claims processing

The Kansas Department of Health and Environment (KDHE) invites providers to attend the August 14, 2024, virtual town hall meeting to learn more about the introduction of Personal Care Services (PCS) and Home Health Care Services (HHCS) claims processing in the Fiserv AuthentiCare Solution for Electronic Visit Verification (EVV), which will launch in January 2025.

This first town hall meeting of many — with emphasis on claims processing — will explore what claims processing is and help attendees understand how EVV impacts the claims submission process in AuthentiCare.

EVV claims processing through the AuthentiCare Solution will be required for all PCS and HHCS providers. We strongly encourage you to attend to learn more and ask questions of subject-matter experts.

WEDNESDAY, AUGUST 14, 2024 (12:00 P.M.)

EVV Town Hall 014 – Claims Processing

Registration for the August 14, 2024, meeting can be found [here](#).

The date of the September town hall will be announced soon.

Effective December 3, 2023, the EVV requirement, which is currently used for home and community-based personal care services (HCBS-PCS), has been expanded to include HHCS for home health visits. The State of Kansas will continue to offer a free EVV application to providers and caregivers. The state also offers a providers' choice model, allowing authorized third-party EVV applications.

KMAP

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Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.
Monday - Friday

Gainwell Technologies is the fiscal agent for KMAP.